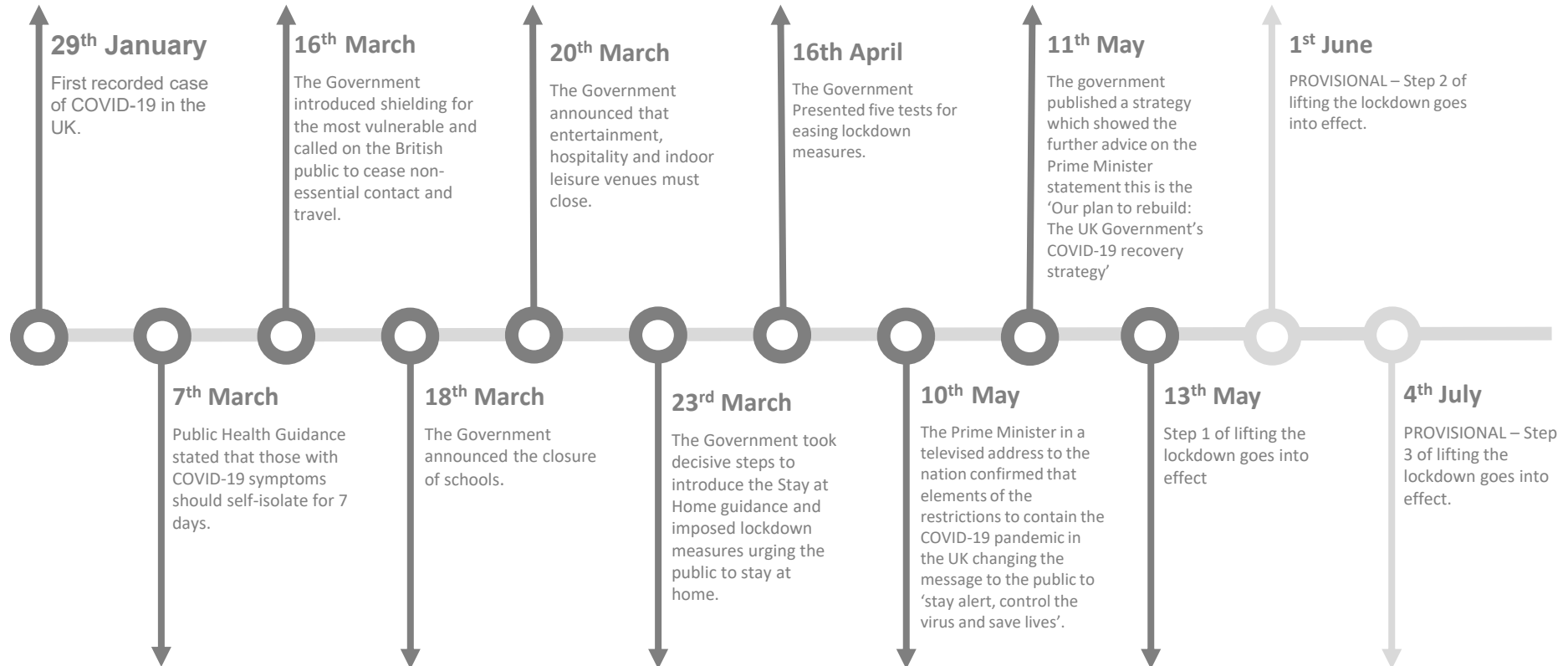# COVID 19 – Ealing Response and Recovery

June 2020

Aim

- **Update on the Coronavirus response and Council recovery plans.**

COVID-19 Incident Timeline

29ᵗʰ January

First recorded case of COVID-19 in the UK.

16ᵗʰ March

The Government introduced shielding for the most vulnerable and called on the British public to cease non-essential contact and travel.

20ᵗʰ March

The Government announced that entertainment, hospitality and indoor leisure venues must close.

16th April

The Government Presented five tests for easing lockdown measures.

11ᵗʰ May

The government published a strategy which showed the further advice on the Prime Minister statement this is the 'Our plan to rebuild: The UK Government's COVID-19 recovery strategy'

1ˢᵗ June

PROVISIONAL – Step 2 of lifting the lockdown goes into effect.

7ᵗʰ March

Public Health Guidance stated that those with COVID-19 symptoms should self-isolate for 7 days.

18ᵗʰ March

The Government announced the closure of schools.

23ʳᵈ March

The Government took decisive steps to introduce the Stay at Home guidance and imposed lockdown measures urging the public to stay at home.

10ᵗʰ May

The Prime Minister in a televised address to the nation confirmed that elements of the restrictions to contain the COVID-19 pandemic in the UK changing the message to the public to 'stay alert, control the virus and save lives'.

13ᵗʰ May

Step 1 of lifting the lockdown goes into effect

4ᵗʰ July

PROVISIONAL – Step 3 of lifting the lockdown goes into effect.

Ealing Timeline

Notified of first case in Ealing

27 Feb. 2020

Based on government guidance Ealing advised all staff to work from home

23 Mar. 2020

Activated tactical cells to lead on specific elements of the response

23 Mar. 2020

Scale back the response structures focus on restart

13 June 2020

16 Mar. 2020

First Covid death reported to registrars

23 Mar. 2020

Activated full council response

14 Apr. 2020

Held first recovery workshop

Gold Command Structure

Members updates and Oversight

- Response

Strategic Leadership Team (COVID Gold)

(Daily)

Strategic decision makers

Recovery Gold Activated and monitoring

Covid Preparedness Group meeting by exception

(Ad Hoc)

(Daily)

Health Protection Forum COVID-19 Group (Community Planning)

(Tuesday)

External Health Partners (Ealing Hospital, North West London NHS, CCG etc)

Borough Emergency Control Centre

- Social Care Cell
- Schools Cell
- Community Engagement Cell
- Public Health Cell
- Supply Chain & Finance Cell
- Staff welfare & operations cell
- PPE Cell
- Service Delivery Cell
- Testing and Contact Tracing Cell

Tactical Group

Ealing
www.ealing.gov.uk

Future Ealing
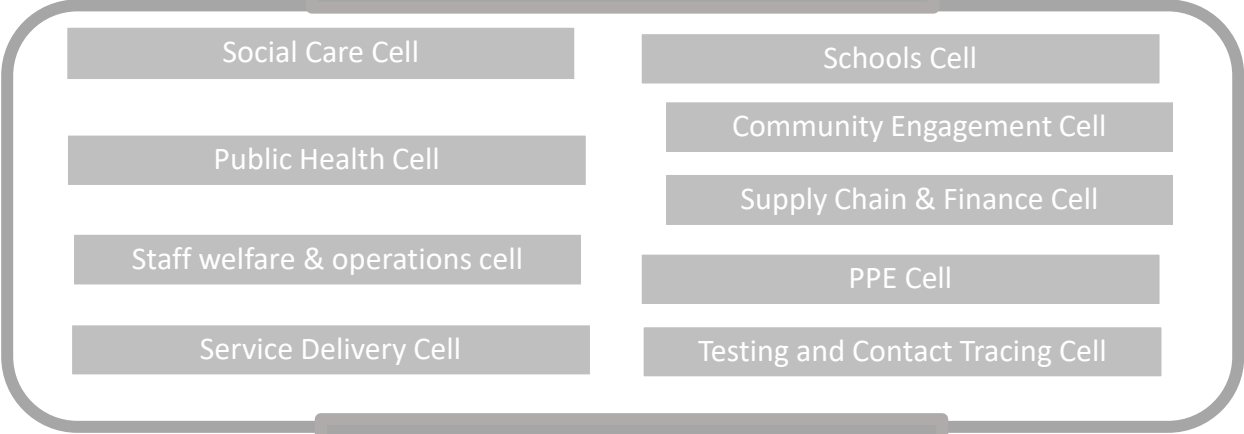
Ealing Council will support partners to coordinate an effective response to and recovery from the COVID 19 outbreak

1. Minimise the health impact and support the most vulnerable

2. Minimising impact on staff welfare

3. Ensuring we are delivering key services

4. Supporting the community response

5. Facilitating recovery

Shielding

Shielding. Vulnerable people = line chart (left axis). Food = stack chart (right axis)

Legend:
- Packages Successfully Delivered
- Non-shield food delivered
- NHS Shielded List (total)
- Number Contacted
- No Support Needed
- Receiving Support
- Non-shield food requests
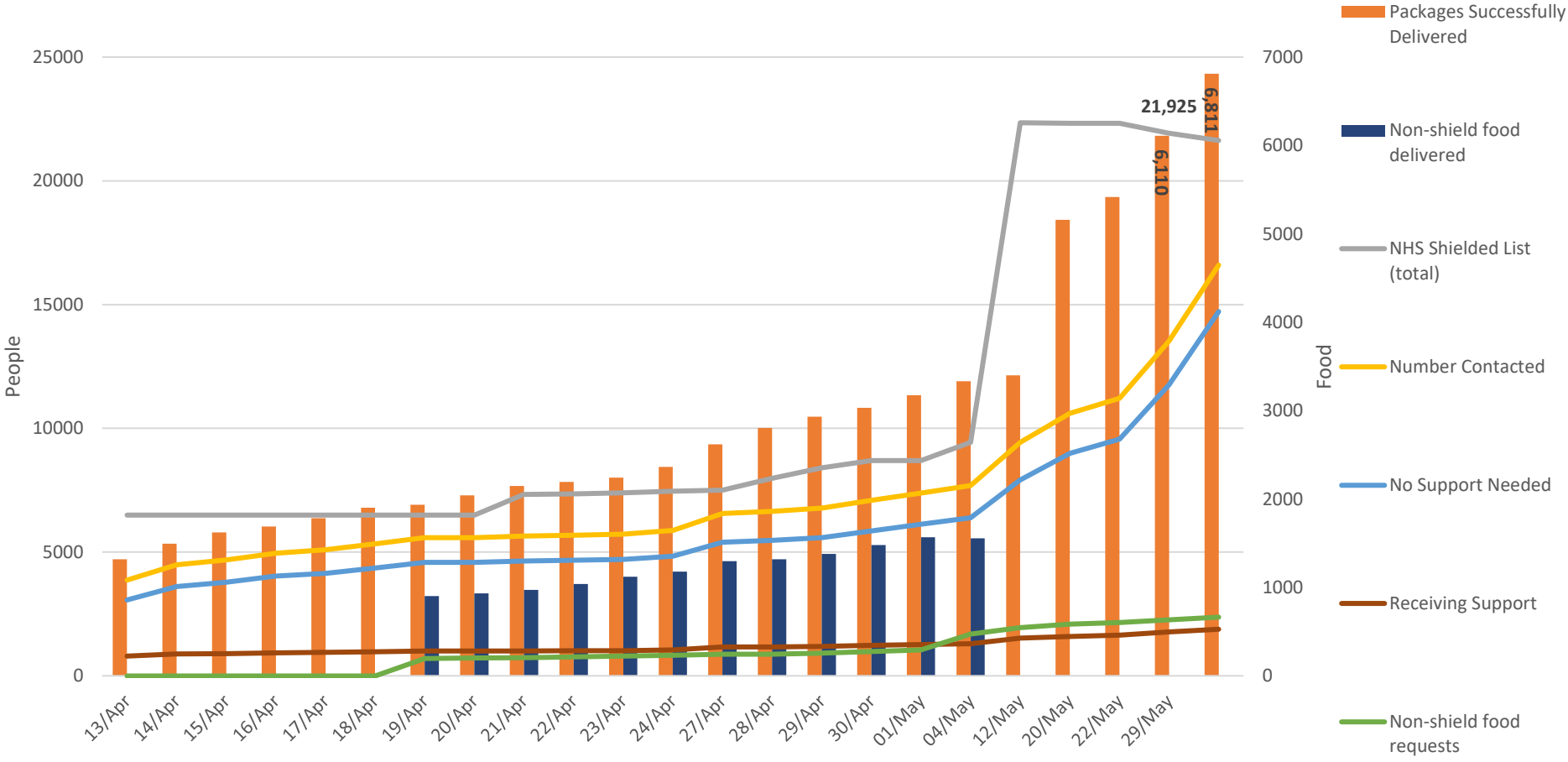
Ealing has:

- Contacted and triaged 21,500 shielded individuals
- Received 2,370 non-shielded helpline requests for food
- Delivered 7,802 food packages to shielded and non-shielded people.

We have supported *442* requests for emergency PPE supplies from the local care providers as of *Tuesday 16th June 2020*
Full details attached – summary of main items and volumes below:

Aprons (Units)	Fluid Resistant Masks (Units)	Gloves (Units)	Hand Sanitiser (ml)	Eye Protection	Visor Headframes	Visor Headshields
219,859	238,520	578,070	1,943,850	3,581	334	3,065

Greenford Depot is now the distribution hub for West London

West London PPE procurement process has been adopted by London as best practice.

Community need

The number of people using the foodbank have increased to nearly **1,000 a week**.

Food donations have reached a high of **8.8 tonnes in a week**,

Ealing Food Bank
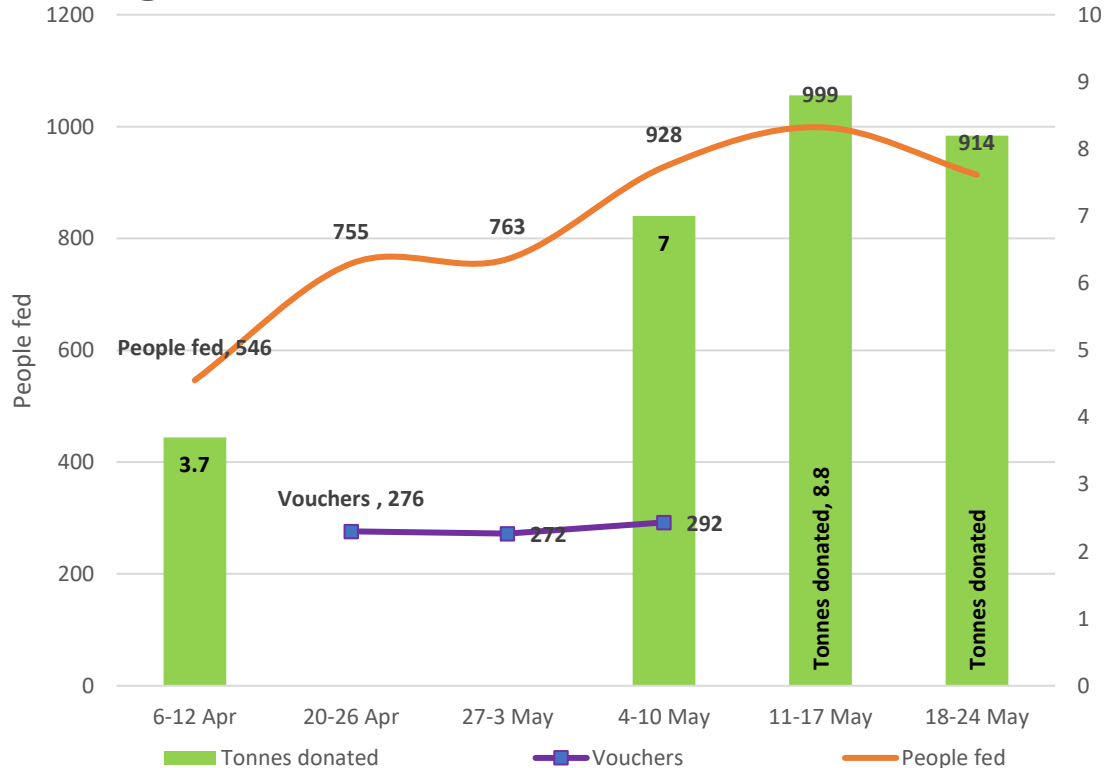
Rough Sleepers
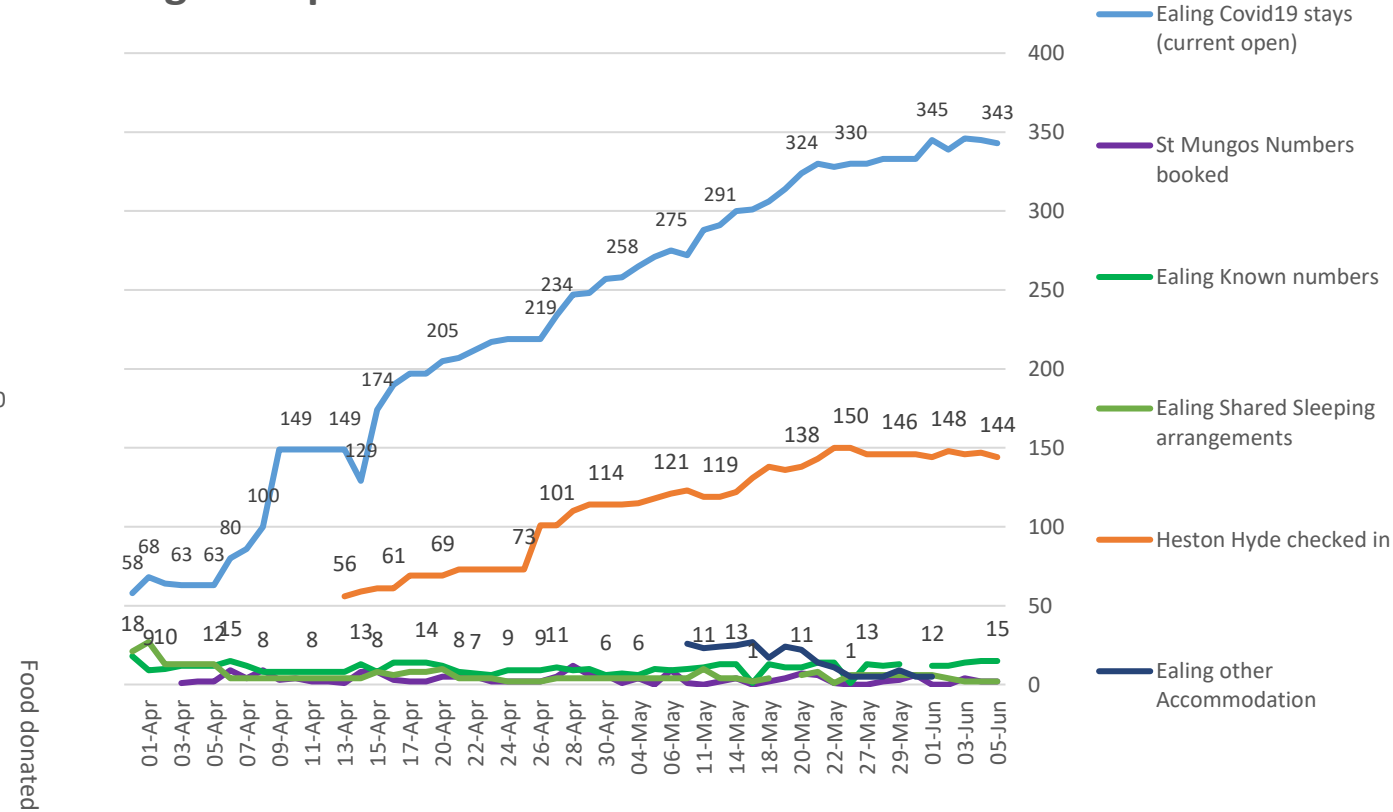
Rough sleepers and Covid19 Stays.

Ealing is now housing a new category of people, the 'Covid 19 stays' as well as the borough's homeless.

The number of Covid19 stays have increased from **58** at the beginning of April to a high of **345** on 1 June, a **six times increase** from 1 April.

Council Services

- **Libraries** have closed their doors to the public, but **e-book** borrowing has continued during lockdown.

- **Keyworkers** continue work in the community, driving to their appointments and **Parking Services** worked hard to enable this by receiving and processing **2,466 parking dispensations**.

- **Housing Repairs** have continued to maintain the buildings and homes of Ealing Council tenants and leaseholders and from 28 March to 7 June **1,366 repairs have been completed** during lockdown, around 600 jobs completed each full month.

- Relief (Bill Reduction) 2,906 cases

- Grant 5282 cases

- Continued waste collection.

- **Recycling centres** have now reopened

- Supporting the **reopening of the high street**
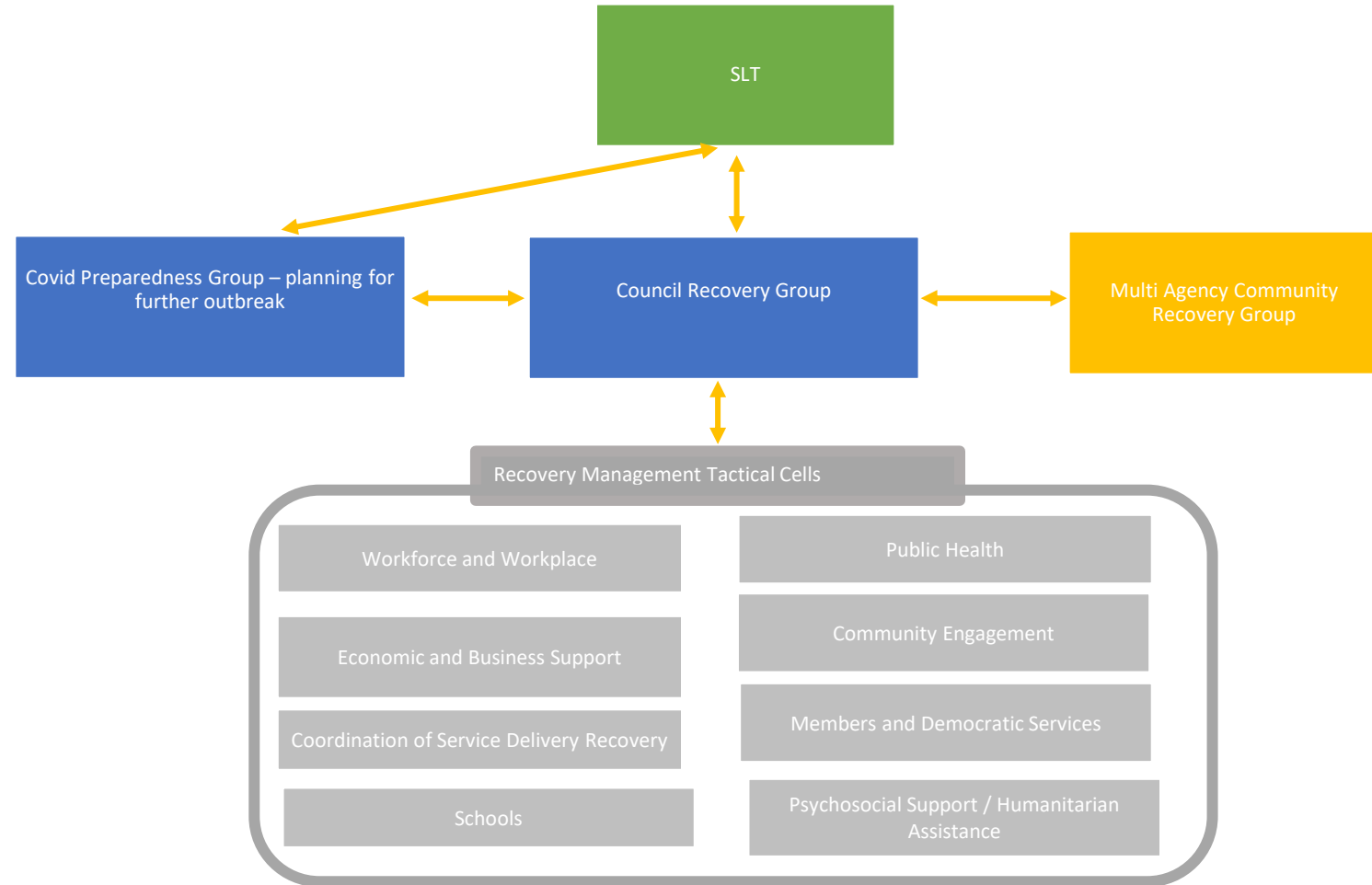
Revised Structure in Alert Level 1

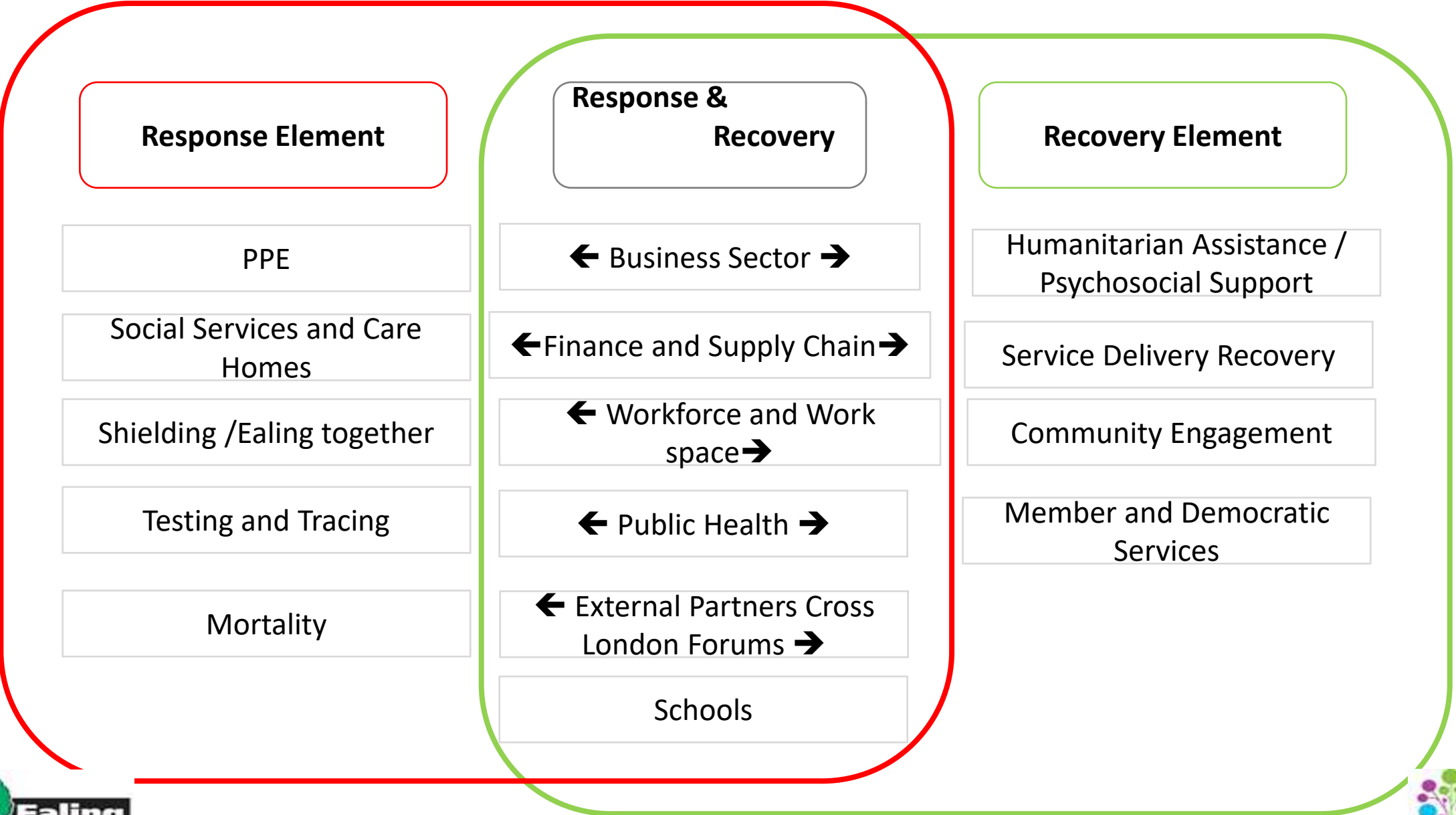Cross Cutting Workstreams linked to Response, Recovery and Preparedness

- Finance
- Future Ealing Programmes

Members updates and Oversight

- Recovery
- Preparedness

SLT

Covid Preparedness Group – planning for further outbreak

Council Recovery Group

Multi Agency Community Recovery Group

Recovery Management Tactical Cells

- Workforce and Workplace
- Economic and Business Support
- Coordination of Service Delivery Recovery
- Schools
- Public Health
- Community Engagement
- Members and Democratic Services
- Psychosocial Support / Humanitarian Assistance

Ealing
www.ealing.gov.uk

Future Ealing

Workshops:
- Heads of Service (14th April 2020)
- Directors (17th April 2020)

2 Impact Assessment Surveys completed
- Designed to identify how services have been impacted by COVID-19, identify changes to services, innovative ways of working, and the support services may require when restarting service delivery.

Recovery Coordination Group
- Established and meeting weekly

West London Recovery Meetings
- Discussions with regional recovery leads and emergency planning colleagues regarding work being undertaken in each borough to ensure coordination.

a) Multiagency opportunities for recovery?

a) Opportunities for closer partnership working in the event of a 2nd wave?